

GENERAL TERMS AND CONDITIONS OF SALE

Camping accommodation or pitch booking by private individuals

CAMPING LE RANDONNEUR

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DEFINITIONS:

Booking or Reservation or Rental : Service provision

Services: Seasonal rental of camping accommodation or pitch

Accommodation: Tent, Caravan, mobile-home and chalet.

1. Reservation – Regulation

After have read the rental conditions, the prices, and the interior rules:

The reservation (minimum 7 days) is made with reservation contract which must be dated, signed and payment joined to it. It is effective when you receive confirmation from us .One contract per stay must be established.

For rentals, reservation from Saturday to Saturday, a list of the material at your disposition will be provided. The deposit corresponds to 30 % of the total sum of the holiday + 10 Euros as booking fees for mobil-home and 5 Euros as booking fees for camping places . For rental lodgings, the total is paid on your arrival at the campsite. Campsite places are to be paid at the end of your stay.

2. Cancellation

Every cancellation request must be sent by recorded delivery.

Cancellation of period:

We will keep or you will owe us:

-Over of 30 days before your anticipated arrival date : cancellation fee of 15% of the total sum of your holiday

-Under of 31 days before your anticipated arrival date: cancellation fee of 100% of the total sum of your holiday

Or if you do not come on that date.

3. Security Deposit

• For Mobile home

a guarantee of 200 € 00 will required on arrival and returned at the end of your stay (departure between 9h00 and 11h00) if the lodging is left clean and after a check of the material and the lodging itself. (We remind you that cleaning is your responsibility during your stay) Or it will be cost 50 Euros . Each rental is designed for a certain number of people and will not exceed the number declared at the time of the reservation .A Maximum of 4 people per rental and no animals. Otherwise we will be forced to refuse entry into the mobile home.

• For Camping places and Mobil-home :

Attention! At any rate: in case of postponed arrival or in anticipated departure NO reduction is not granted. Dates mentioned on the hire contract are absolutely owed and invoice, and he will not be able to be guaranteed the same place. This deposit does not constitute a limit of liability.

4. For Mobile home and pitches

NO reduction will be granted in the event of delayed arrival or early departure

• **Arrival – Departure :**

PITCH: Arrival from 12h00 and departure before 12h00 .

Mobile home: Arrival from 15h00 and departure before 11h0

It is necessary to warn us of a later arrival. As after 24 h00, the reservation will be cancelled.

• **Changes**

In the event of a change in the dates or the number of people, he service provider will endeavour to accept the requests for change of date, subject to availability, without prejudice to any additional costs; in all cases, this is a simple obligation of means, as the Service Provider cannot guarantee the availability of a camping pitch or accommodation or of another date; in this cases, an additional sum may be requested.

• **Animals**

Only Dogs and cats (other than guard dogs) are allowed, and must be kept on lead .No Animals into the mobile home.

You must present vaccination certificate and tattoo number.

• **Insurance**

You must have an insurance which covers you for : theft , fire , water damage, civil liability ,third-party liability.

The Campsite accepts no responsibility for damage to camping-caravaning material or the mobile-home tenant's material for which he is responsible : an insurance cover your material for civil liability is obligatory .

- **The accommodation rentals and pitches** are planned for a determined number of occupants for the rental and can under no circumstances be occupied by a greater number of people.

5. Campsite Regulation

Campsite regulations are displayed at the entrance to the establishment; The Client must take note of these regulations and comply with them.

6. Disputes

All disputes arising from the purchase and sale transactions concluded pursuant to these general terms and conditions of sale, concerning their validity, interpretation, execution, termination, consequences and others and which could not be resolved between the Service Provider and the Client will be submitted before the competent courts under the conditions of common law.

The client is informed that, in the event of a dispute, it may resort to conventional mediation or any other alternative dispute resolution method.

REGULATION FOR INSIDE THE CAMPSITE

- Driving** : Slowly (drive in 1 st gear inside the campsite) and forbidden between 10 h 00 p.m and 7 h 00 a.m .
- Noise** : Please respect the peace and quiet of your neighbours. No noise after 10 h 00 p.m
- Parking** : Park your car on the right direction for living.
If you are a visitor, introduce you to the reception.
- Bill** : If possible, settle your bill the evening before departure.
Leave your emplacement before 12 h00 .After 12 h00 you will be charged an additional night.
- Animals** : Don't keep them alone on your emplacement .keep on leash yours animals .
- Swimming-pool** : To strictly conform to the hours of opening; no children alone in the swimming pool.
Shorts strictly forbidden
- Plays** : Children must be under the supervision of their parents to the play area and sanitation block.
Parents are held responsible for all nuisance and damage made by their children.